

**Management
information at
your fingertips
– in the office
or on the move**

Like any business, charities rely on access to up-to-date information and reporting to ensure they are running effectively and efficiently.

In line with our commitment to continual improvement of our CHARiot EPoS system, we've now launched an innovative, interactive dashboard function that has been rolled out to all customers free of charge, with the option to add the Mobile Dashboard option, which can be accessed from a PC, tablet or mobile.



Updated automatically to existing CHARiot software systems, the new dashboard has added management functionality at shop level, without altering the navigation for staff and volunteers. It incorporates a host of information to enable store managers to access the same reporting functions as their back office colleagues from the store, helping them to plan and analyse performance.

The dashboard functionality enables you to:

- See average customer spend and sales figures
- Trend graphs and information breakdown on Gift Aid, new donor sign-ups and bag drops
- Refund tracking
- Budget monitoring and amendment
- View information by store, region or company

Recognising that store and regional managers often require access to information on the move, an android and iOS app has been launched to provide access to the dashboard from any mobile phone or mobile device.

“Working with Nisyst has been so easy and the new dashboard update was completely seamless. The real-time visibility of store performance and operational activities means we have the right management information to make informed decisions.”

Rachael Hewitt, Head of Retail, St Catherine’s Hospice

Key Features

- New dashboard is a software update for all CHARiot customers
- Option to add on the Mobile Dashboard functionality, allowing you to access data on the go
- Improved management information at the click of a button
- Can be accessed in the office or on the move
- Real-time information
- Seamless integration into existing system



Charity Retail Association*

The voice of charity retail

SUPPLIER OF THE YEAR 2015



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