



**Ensuring your  
delivery &  
collections  
run smoothly**

**An increasingly high proportion of charities' revenues now comes from the sale of larger items, such as furniture and household goods.**

CHARiot's Delivery & Collection Module has been developed to take the headache out of arranging transportation for large, second-hand goods, maximising revenues from this income stream and keeping your customers happy.

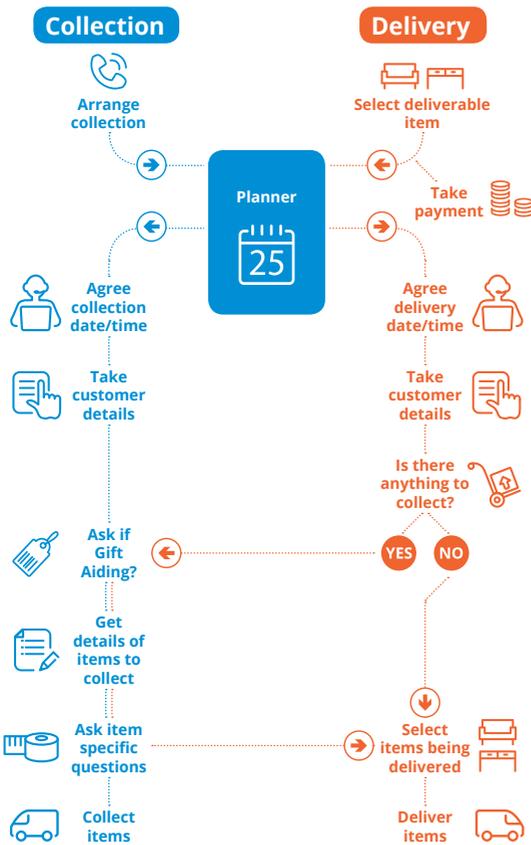


Whilst the potential rewards of selling donated furniture and white goods in charity shops are great, there are a whole host of considerations when handling larger goods.

Developed to integrate smoothly with our CHARiot EPOS system, our Delivery & Collection Module streamlines the entire process, making life easier for staff and volunteers and ensuring an efficient service for donors and customers.

Our integrated, centralised planner highlights pick up and drop off slots to ensure that transportation can be booked in efficiently with the customer. It also ensures that Gift Aid is captured at point of donation.

## How the Delivery & Collection Module works



## Key Features

- Easy to install and integrates with existing CHARiot system
- Efficient booking of collection and delivery of items
- Simple to use by staff and volunteers
- Automated questions based on type of goods being collected
- Streamlines the process for donations and sales of furniture and white goods
- Capture and retain 100% of your Gift Aid revenue – we don't take commission
- Full training and support

### Charity Retail Association\*

The voice of charity retail

SUPPLIER OF THE YEAR 2015



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