

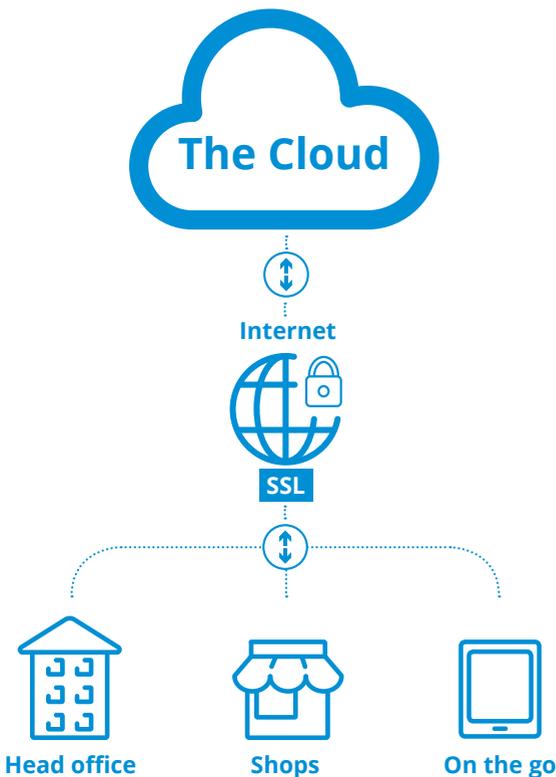


**Stay connected
with our secure
and reliable
Managed
Hosting service**

We offer a full-service Managed Hosting platform for all our CHARiot customers – overseeing the technical monitoring, maintenance and administration of your server, so you can concentrate on the day-to-day running of the charity and its shops.

We've provided a successful hosting service to a number of our charity and retail clients including The Children's Society, Thames Hospice and Run 4 It.





Key Features

- Secure communication via SSL
- Constant and proactive server monitoring by our experienced technical team
- We test your server every five minutes to spot any problems before they happen
- Dedicated technical support managers to support you and your team

Charity Retail Association[®]
The voice of charity retail

SUPPLIER OF THE YEAR 2015



Managed by our highly experienced technical support team, our hosting service gives you the peace of mind that your system is running smoothly, so you can concentrate on keeping your charity profitable. Our streamlined service offers server monitoring, managed storage and backup processes, with secure communication via SSL (Secure Socket Layer).

We know that every business is different, which is why we offer bespoke hosting packages to ensure the service meets the needs of your charity, and your budget. We believe a one-size-fits-all approach doesn't always work, so a customised solution is crucial to keep costs down whilst operating in a secure way.

Time spent on self-managing your servers can be all consuming, especially if you don't have the technical expertise and backup should anything go wrong. Having a reliable hosting platform incorporated within your CHARiot system ensures a consistent and cost effective way of working.

We have a process in place to help identify and fix any potential failures, ensuring you don't lose out from potential downtime which can be costly and complicated to resolve, especially if out-sourced administrators are not familiar with our software.

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